

Units 14-16, Strawberry Meadows Business Park, Berry Way, Euxton, Chorley, PR7 6FL

RETURNS **REQUEST FORM**

Tel: 01772 698111 Fax: 01772 698855

Email: sales@kadistribution.com

Account No:			
Company Name:			
Your Purchase Order	Ref:		
Delivery Date:			
KA Invoice No:			
Manufacturer	Model No	Qty	Serial No(s)
COLLECTION DETAIL	_S		
Please confirm the dayailable for collection	ate from which the g on	oods	will be
Immediately	Please specify or	date	
	an only collect good ase contact the Sales		
Are the goods in the	ir original packaging	?	
Have the goods bee	n opened?		
Have the goods bee	n fitted or used?		
Are the goods suitab	ole for transportation	?	
Are there any parts r	nissing?		
Do you have a return	s authorisation from		

PLEASE NOTE:

SUBMISSION OF THIS FORM IS NOT A GUARANTEE OF ACCEPTANCE OF RETURN OR ISSUE OF CREDIT.

Manufacturer	Model No	Qty	Serial No(s)	Reason for uplift	Comments	*Photos attached

tne manufacturer:

If so please provide:

RETURNS POLICY

FAULTY GOODS:

All faulty goods must be reported to the manufacturer and inspected for repair by an approved engineer. In the event that this is not practical, KA Distribution may accept photographic or video evidence as proof of faulty goods at our discretion. Faulty goods will only be replaced if reported within 28 days of delivery, or outside this period where instructed by a service engineer approved by the manufacturer.

DAMAGED GOODS:

Damages must be reported to the sales office within 7 days of delivery. KA Distribution will collect the damaged goods from your registered trade delivery address only, and supply a replacement at the earliest opportunity. We regret that we are unable to accept claims for damaged goods reported outside this period, and we cannot be held liable for any costs incurred as a result of delays due to the delivery of damaged goods or their replacement. Damaged goods may only be fitted with the express permission of KA Distribution.

CANCELLING OR RETURNING YOUR ORDER AFTER THE GOODS HAVE BEEN DESPATCHED:

Stock may only be returned if the goods are unused, unfitted and in their original packaging. All stock returned must be suitable for re-sale as new, and must be returned within 7 days of receipt. KA Distribution reserve the right to apply a restocking fee of up to 20% of the value of the goods to cover administrative and logistical costs, and in instances where goods returned are not in a suitable condition for re-sale as new.

PLEASE RETURN THIS COMPLETED FORM VIA EMAIL TO SALES@KADISTRIBUTION.COM OR ALTERNATIVELY CLICK HERE TO SUBMIT AND ATTACH A VIDEO OR PHOTOGRAPHS SHOWING THE DAMAGE OR FAULT *(where relevant)